# MULTI WAY AUDIO AND VIDEO DOOR ENTRY KITS 

## 8 WAY AUDIO DOOR ENTRY KIT



## btirina



- We recommend Bticino cable Cat. No. 3369 04, see guidance notes for usage of different cable types

BUS cable connections are non polarised meaning the cable cores can be terminated in either connection terminal

## ALL CONFIGURATION SHOULD BE DONE WHILE THE SYSTEM IS POWERED OFF!

ENTRANCE PANEL CONFIGURATION
Mic/Speaker adjustment
Orange adjustment tool provided
with speaker module


Configuration should match the image
for this system
Push button layout

## EXAMPLE HANDSET CONFIGURATION



■ If you require assistance, please contact our technical support helpline on $0370 \mathbf{6 0 8} \mathbf{9 0 2 0}$ or email doorentry.uk.technical@legrand.com

## bticina

## DOOR LOCK WIRING EXAMPLES

EXAMPLE 1 - Fail secure door dock (energise to open)


EXAMPLE 2 - Fail safe door dock (de-energise to open)


EXAMPLE 3 - Motorised gates / 3rd party proximity


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## ENTRANCE PANEL MOUNTING AND CABLING GUIDELINES

BACKBOX SIZES
Surface mounting backboxes with in-built rainshields


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CABLING GUIDELINES MOST COMMON CABLES


- Recommended cable 3369 04/3369 05 for best performance
We cannot guarantee the performance of 3 rd party cable suppliers


## OPTIONAL ADVANCED SETTINGS AND FEATURES

## DOOR LOCK TIMING (T configuration)



For door lock times greater than 10 seconds and/or different lock requirements please contact our technical support team who would be more than happy to assist 03706089020 or email doorentry.uk.technical@legrand.com

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## TROUBLESHOOTING

## System does not power up

- Check the incoming supply of the power supply is 230 V
- Check the BUS voltage on BUS terminals of all devices is 26 V DC
- Check for loose connections on the system


## System powers up but does not call correctly

- Check the BUS is 26 V DC at every point, including entrance panel and internal handsets and make sure that the BUS is wired to the correct terminals on each device
- Check entrance panel and handset configurators are correct, please see the configuration guide on p. 3
- Reset the power to the system. The configuration must be done with the system powered off as the configuration only gets read into the system when it is powered up
- Check you are pressing the correct call button, please see the call button positions on p. 3 which shows the configuration positions of the call buttons
- Check the JMP configurator is correct in the J 1 slot of the entrance panel as shown on p .2 and 3, once this has been changed a power reset must be performed to read in the new configuration
- If the handset is not calling, check the ringer volume settings on the right-hand side of the internal unit to make sure the ringer volume is at a suitable level, see p. 3


## Door lock is not working correctly

- Check that 12-18 V DC is on terminals S+ and S- of the entrance panel whilst the door lock button on the handsets is being pressed
- Check the door lock wiring is correct for the type of door lock you have, see p. 4
- Check the push to exit button (if installed) is a sprung return N/O push switch


## System has interference

- Low voltage cabling should not be run with mains equipment, check the wiring runs are not being run along with power cables anywhere on the system


## Audio low / squealing

- If you hear squealing at the entrance panel during conversation (Larson effect) this could be due to the mic and loudspeaker adjustments both being set too high causing the A/V module to self amplify. Fine tune the mic and speaker until squealing stops and the desired audio level is achieved. These can be found on the front of the AV module and adjusted using the orange adjustment tool supplied with the A/V module, see p. 3
- Low speech audio can be rectified with fine tune adjustment to the mic and loudspeaker. The settings for these are located on the front of the A/V module of the entrance panel and can be changed using the orange adjustment tool supplied with the A/V module, see p. 3


## Contact details

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