

# Maintenance Contracts



**CP Electronics**  
A brand of **legrand**

## Supporting Beyond the Project

There is more to CP Electronics than a wide range of lighting and energy controls. Thanks to an experienced team of specialists, we'll work with you throughout the entire life cycle of a project to deliver the very best energy saving lighting control solution for your needs. As a brand of Legrand, continuous product development will ensure the best solution for the end user. This includes ensuring buildings meet ever-changing sustainability requirements and energy reduction targets.

### Legrand UK & Ireland

Legrand UK and Ireland has been manufacturing in the UK since 1980 and our six manufacturing sites create mechanical, electronic and digital solutions. Around 80% of UK sales come from products manufactured in the UK.

At Legrand, we are committed to improving lives and this means creating a more sustainable world for everybody.

To achieve this, reducing our carbon footprint and developing a circular economy approach within our activities are our priorities. In addition, we are committed to promoting diversity and inclusion, while being a responsible business in our day-to-day relationships with all our stakeholders, especially our employees, customers and suppliers.



**CORPORATE SOCIAL  
RESPONSIBILITY**  
LEGRAND

## Our Engineers on the Road – Reliable, Trusted, Efficient

Coupled with our extensive range of products and systems, is our experienced team of commissioning and maintenance engineers. Working nationwide, this team is dedicated to proactively working with you to ensure that your lighting control solution provides a suitable environment that operates efficiently and reliably around the clock.

Not only do we provide nationwide coverage, but our engineers are in a number of locations, enabling us to offer a response time guarantee.

Whilst a space may evolve over time, our flexible solutions make adaption easy, and our technical service offerings are second to none.



# Maintaining the Future of any Building

With an increasing demand for sustainability, lighting controls play a key part in saving energy. Ensuring these solutions are maintained and fully functional is vital for buildings to meet targets.

Being forced to completely refit a new lighting control solution can be a costly and time consuming process, therefore a CP Electronics maintenance contract makes complete sense.

Our contracts ensure that CP Electronics engineers are on hand to come to your site to assist with any changes, repairs or replacements required, leading to increased efficiency and performance.

Following a visit from one of our team, a maintenance report will be provided. This will be used to advise the client on the amount of controls in the building that need maintaining and photos will be taken to document previous issues/findings. It is also important to report or make a note of any lighting that isn't working to ensure this isn't confused with faulty lighting controls.

## Benefits of Choosing a CP Electronics Maintenance Contract:

- We are the manufacturer
- National coverage
- Option for site surveys following installation
- Part of Legrand – a global group offering peace of mind with appropriate insurances and indemnities to protect your organisation
- Enhanced response times
- Compliance checking – LEED, BREEAM, emergency testing
- Extended contract discounts
- Network of engineers on the road

When selecting a CP Electronics Maintenance Contract, it's clear from the outset the level of service and support you can expect. Our clearly defined contracts are created with our customers' needs in mind.

Maintenance Contracts	Bronze	Silver	Gold
Weekday normal working hours visits per year*	2	4	4
Option of weekend maintenance visits	No	Yes	Yes
Annual health check	No	No	Yes
System efficiency review	No	No	Yes
Emergency call outs per year	0	1	2
Emergency response time guarantee (normal working hours)	None	72	48
<b>Total Yearly Package Cost (+VAT)</b>	<b>£1,950</b>	<b>£3,800</b>	<b>£5,300</b>

It should be noted that we only service CP Electronics products.

\*Out of normal working hours POA.

For existing building lighting control systems, a chargeable visit from one of our engineers may be required to attend site for a detailed investigation before we can ascertain a sustainable quote.

**Please contact CP Electronics for more information.**



## Service

Our knowledgeable people are always here to help, ensuring we can provide solutions and deliver ongoing support. Our dedicated network of engineers gives us the capability to offer a complete service throughout a project's entirety, from initial consultation to final sign off.



## Knowledge

With a reputation spanning 50 years, CP Electronics' loyal team utilises industry expertise to build and maintain long term professional relationships. Our experts provide sector specific solutions and deliver projects to the highest standard.



## Competence

With an experienced team we have developed a vast customer base, meaning we have the capability to meet your unique requirements. Our investment in research and development, ensures our ability to strengthen our product offering and innovate as the industry moves forward.



## Value

We pride ourselves on our products being tried, tested and dependable, providing a five year warranty on all CP Electronics product ranges. With ease of installation being a key feature in our offering, time and cost savings are made by reducing the amount of time needed on site.

### Energy Efficiency in Buildings

These products form part of a wide range of devices to enable Energy Efficiency in Buildings – A structured and holistic approach to reducing the carbon footprint and increasing sustainability of businesses.



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